MADELINE CORMAN

SOFTWARE ENGINEER

CONTACT

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WORK EXPERIENCE

Support Engineer II/Junior Software Engineer   02/2023 - Current
LendKey, Cincinnati, OH (remote)
- Pushed code for straightforward bug fixes and enhancements.
- Created a drop-down feature in Rails to assist in the categorization of support tickets. Reduced categorization effort by 1-2 hours per month.
- Implemented credit decisioning bug fix with accompanying unit tests. Reduced support ticket volume by 20%.
- Onboarded and mentored new Support Engineer hires.
- Coordinated efforts from multiple engineering teams to resolve issues that require cross-functional collaboration.

Support Engineer I   09/2020 - 02/2023
LendKey, Cincinnati, OH (remote)
- Researched and resolved Level 2 internal technical support tickets.
- Wrote, tested, and executed Ruby scripts used to remediate inaccurate production data resulting from large scale technical issues.
- Collaborated with engineering teams to investigate Level 3 issues.
- Authored and maintained documentation.

Sales Development Representative   04/2018 - 11/2019
BrightTALK, New York, NY
- Drove lead generation from mid-market sized technology and cybersecurity companies.
- Crafted unique, relevant email and phone outreach to drive interest in BrightTALK products.
- Sourced new sales opportunities that resulted in over $500,000 of closed-won revenue.

TECHNICAL PROJECTS

Trippin - **Frontend** | **Backend** | **Demo**
A trip planning app where users may search for nearby attractions, restaurants, and museums to build an itinerary.
- Built on a Ruby on Rails backend API with a React Native frontend for on-the-go use. Custom CSS styling.
- Employed Google Geocoding and Google Places APIs to populate search results with destinations from anywhere in the world.
- Incorporated React Native DatePicker so trips and itineraries can be viewed in chronological order.
- Embedded a Google Maps view so users can visualize the relative distance between destinations on their itinerary.

NutriPal - **Frontend** | **Backend**
A nutrition and weight tracking app where users may build a daily food diary, view nutritional information, and track their body weight.
- Built on a Ruby on Rails backend API with a React frontend. Styled with of Semantic UI and custom CSS.
- Leveraged the Edamam Food Database API to provide nutritional information on thousands of food items.
- Visualized weight data over time with React-Vis data visualization components

EDUCATION

Full Stack Web Development
Flatiron School
11/2019 - 03/2020
New York, NY

Integrated Master's Degree
Chemistry (MSci)
University of Oxford
10/2013 - 09/2017
Oxford, United Kingdom

SKILLS

Ruby on Rails
JavaScript
React
React Native
SQL
HTML
CSS
Git